



# Student packs



Pacific Pines State School - 2017

## INSTRUCTIONS FOR ORDERING PACKS ON-LINE

\* Please note: A NEW ORDER MUST BE COMPLETED FOR EACH STUDENT \*

1. Go to [www.kookaburra.com.au/login](http://www.kookaburra.com.au/login)
2. Enter username: PACIF008 and password: studentpack (lowercase)
3. Select Student Packs.
4. Select your student's 2017 year level.
5. Add the quantity next to products required by your child, in the "Quantity box".
6. When you are satisfied with your selection, click on "Add selected items to cart".
7. Click on the cart icon in the header to go to the cart and complete your order.
8. Once you are satisfied with your order, click on "Continue To Checkout" at the bottom of this page.
9. Select Delivery Method and complete your details as required.  
**Note:** If you require Home delivery, please ensure someone will be available to receive the goods at time of delivery. All home deliveries require a signature, unless you have provided an Authority to Leave (ATL). Please be advised that once an ATL has been provided, Kookaburra can only guarantee delivery and quality up to the point that the track and trace advises us that the goods were left for you in the place indicated on your ATL.
10. Complete your child's details and contact phone number under "Student Information".
11. Click on "Continue To Payment".
12. Select your payment method.
13. Click on "Process Payment".

**Note:** If you supply an email address you will be emailed a copy of your order as a receipt once received.

Your order has now been placed with Kookaburra. If you have any queries, please contact Kookaburra Customer Service Team at [customer.service@kookaburra.com.au](mailto:customer.service@kookaburra.com.au)

### PLEASE NOTE:

- \* **The cut-off date for orders is Monday 12<sup>th</sup> December 2016 to ensure delivery by Wednesday 18<sup>th</sup> January 2016.**
- \* Orders received after 12<sup>th</sup> December 2016 will be given a lower priority, and may not be received at your nominated delivery address prior to Term 1 2017. Orders will only be available for home delivery. Associated charges and fees will apply.
- \* **All orders are firm sale.**